

THE RT HON. ANDREA LEADSOM MP



HOUSE OF COMMONS

LONDON SW1A 0AA

Councillor Arash Fatemian
Chairman
Oxfordshire Joint Health Overview & Scrutiny Committee
Oxfordshire County Council
County Hall
New Road
Oxford
OX1 1ND

9th April 2019

Dear Cllr Fatemian

Ref: AL/TG/1904

Re: Horton Hospital

I understand that the Horton Joint Health Overview & Scrutiny Committee that you chair will be meeting again on the 11th April to continue its review into obstetrics and maternity services at the Horton Hospital.

I should be very grateful if you could update me on your progress, next steps, and possible outcomes as several of my constituents have been in touch to ask what is happening at the Horton.

Separately, may I ask if your committee's remit is exclusively limited to the review of obstetrics, or if the HOSC is able to consider other matters? Cllr Fiona Baker (Northamptonshire County Councillor for Brackley) and Dr Philip Stevens (our Locality GP Lead) have made me aware that some of my constituents are being denied access to out-of-hours healthcare services via 111 at the Horton, and are instead being routed through to Daventry or Northampton. As you will note from the attached letter from Lou Patten at Oxfordshire CCG, this should not be the case.

I look forward to hearing from you.

With best wishes,

Andrea Leadsom

The Rt Hon. Andrea Leadsom MP
Member of Parliament for South Northamptonshire

[Enc.]

Cc: Victoria Prentis MP (Banbury)
Cllr Fiona Baker

Member of Parliament for South Northamptonshire



**Oxfordshire
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Our Ref: 1819 - 8256
Your Ref: AL/TG/1811

Dear Andrea

Re: Out of Hours Healthcare

Thank you for your letter dated 23rd November 2018 concerning the access made available to your constituents in Brackley to Out of Hours (OOH) primary care service based within the Horton Hospital. Patients registered at the Brackley GP surgery are part of Nene CCG and we have liaised with them in preparing this response.

The OOH service at the Horton is provided by Oxford Health NHS Foundation Trust. Ms Christine Hewitt, Head of Urgent and Ambulatory Care, Oxford Health NHS Foundation Trust has made some enquiries into the issues you have highlighted and briefed me on her findings. I hope that the following information is helpful.

Overview

Ms Hewitt has explained to me that the OOH service provides access for telephone consultations, base appointments and home visiting for patients that require support and assessment within the home setting. Oxford Health make every effort to ensure that people who access the service receive the best possible care, therefore Ms Hewitt has indicated to me that she was disappointed that your constituents have recently had a poor experience.

Ms Hewitt has further explained that she understands the IC 24 are contracted by NENE Clinical Commissioning Group (CCG) to provide care for patients within the Brackley area and this should be the route provided for those people who can best receive care via a telephone consultation with a GP or those who require to be visited within their own home. However, it is recognised that for those who require a base appointment and are unable to attend the Daventry base that the Horton Hospital in Banbury would be a preferred option. In this instance the expectation is that the patient can self-present at the base and that they would be duly greeted, assessed and provided with the consultation required. It appears that more recently your constituents have identified that this has not been happening as expected. Ms

Hewitt has explained to me that she has reissued and reinforced advice with all staff that people that present in this way are provided with the care identified. This process should not cause any additional delay or concern to the patient and should not impact in any way upon attendance within the Emergency Department at the Horton.

Ms Hewitt has reassured me that going forward this process will be monitored to assure compliance and would like to pass on her apologies to yourself and your constituents.

We have liaised with our colleagues in NENE CCG regarding your concerns and enclose a copy of the letter they are independently sending to you.

I would like to thank you for taking the time to bring your concerns to our attention and I hope that we have been able to resolve the concerns that you have raised.

Yours sincerely

A handwritten signature in black ink that reads "Louise Patten". The signature is written in a cursive, slightly slanted style.

Louise Patten
Chief Executive

Enc. NENE letter